



Itron is a global technology company. We build solutions that help utilities measure, manage and analyze energy and water. Our broad product portfolio includes electricity, gas, water and thermal energy measurement and control technology; communications systems; software; and professional services. With thousands of employees supporting nearly 8,000 utilities in more than 100 countries, Itron empowers utilities to responsibly and efficiently manage energy and water resources.

Itron's Budapest Center of Excellence aims to be a leading center for innovative software and services solutions that enable utilities and cities to manage energy and water more resourcefully. With access to highly skilled software engineers in Budapest, the center will focus on software and services development to support smart cities and smart grid deployments globally. The focus areas for Software & Services team in the Centre of Excellence would be Software as a Service (SaaS) and Outcomes as a Service (OaaS) also known as Managed Services or Managed Outcomes.

Jr Technical Support Specialist

Duties & Responsibilities:

- Work independently under direction of supervisors and mentors.
- Troubleshoot and resolve common problems.
- Basic installation, maintenance of software and equipment.
- Investigate product related problems.
- Develop solutions to hardware, software and process related issues.
- Review and provide input to product and internal department and training documentation and files.
- Contribute to current and future product development to ensure customer issues are addressed and changes to product do not negatively impact the customer.

Preferred Skills & Experience:

- Typically requires less than 2 years of related experience
- Bachelor's degree in related field or equivalent experience.
- Electrical Engineering background or degree would be an advantage.
- High level of proficiency in English (for business/professional verbal and written communications).
- Knowledge of French is highly desirable.
- Familiar with MS Office tools – Outlook, SharePoint, Excel, Word and PowerPoint.
- Able to learn basics of database related applications, Windows and/or other operating systems.
- Able to understand basic networking & IT (load balancing, firewalls, security, certificates).
- Able to learn SQL Database concepts, queries, procs, and administration (MSSQL and/or Oracle).
- Basic understanding of debugging/programming (especially with Microsoft .NET and C#)
- Familiar in Microsoft Operating Systems.
- Ability to quickly learn CRM applications.
- Awareness of Cloud Technologies - specifically Azure Infrastructure – would be a big plus
- Awareness of Utility (Electric/Water/Gas) business/metering/products would be an advantage.

If you feel that you really wish to be part of this journey in the coming years and the description is about you, please send your CV to the email address below:
nnogradi@humancapitalfund.hu

www.itron.com
careers.itron.com